

Prime

SWIMMING POOL HEAT PUMP UNIT

Installation & Instruction Manual



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1. PREFACE

- In order to provide our customers with quality, reliability and versatility, this product has been made to strict production standards. This manual includes all the necessary information about installation, debugging, discharging and maintenance. Please read this manual carefully before you open or maintain the unit. The manufacture of this product will not be held responsible if someone is injured or the unit is damaged, as a result of improper installation, debugging, or unnecessary maintenance. It is vital that the instructions within this manual are adhered to at all times. The unit must be installed by qualified personnel.
- The unit can only be repaired by qualified installer centre , personnel or an authorized dealer.
- Maintenance and operation must be carried out according to the recommended time and frequency, as stated in this manual.
- Use genuine standard spare parts only.
Failure to comply with these recommendations will invalidate the warranty.
- Swimming Pool Heat Pump Unit heats the swimming pool water and keeps the temperature constant. For split type unit, The indoor unit can be Discretely hidden or semi-hidden to suit a luxury house.

Our heat pump has following characteristics:

1 Durable

The heat exchanger is made of PVC & Titanium tube which can withstand prolonged exposure to swimming pool water.

2 Installation flexibility

The unit can be installed outdoors.

3 Quiet operation

The unit comprises an efficient rotary/ scroll compressor and a low-noise fan motor, which guarantees its quiet operation.

4 Advanced controlling

The unit includes micro-computer controlling, allowing all operation parameters to be set. Operation status can be displayed on the LCD wire controller. Remote controller can be chosen as future option.

● WARNING

Do not use means to accelerate the defrosting process or to clean, Other than those recommended by the manufacturer.

The appliance shall be stored in a room without continuously operating ignition sources (for example: open flames, an Operating gas appliance or an operating electric heater.)

Do not pierce or burn.

Be aware that refrigerants may not contain an odour,

Appliance shall be installed, operated and stored in a room with a floor area larger than 30m².
NOTE The manufacturer may provide other suitable examples or may provide additional information about the refrigerant odour.



1. PREFACE

- This appliance can be used by children aged from 8 years and above and persons with reduced physical, sensory or mental capabilities or lack of experience and knowledge if they have been given supervision or instruction concerning use of the appliance in a safe way and understand the hazards involved. Children shall not play with the appliance. Cleaning and user maintenance shall not be made by children without supervision.
- If the supply cord is damaged, it must be replaced by the manufacturer, its service agent or similarly qualified persons in order to avoid a hazard.
- The appliance shall be installed in accordance with national wiring regulations.
- Do not operate your air conditioner in a wet room such as a bathroom or laundry room.
- Before obtaining access to terminals, all supply circuits must be disconnected.
- An all-pole disconnection device which has at least 3mm clearances in all poles , and have a leakage current that may exceed 10mA, the residual current device (RCD) having a rated residual operating current not exceeding 30mA, and disconnection must be incorporated in the fixed wiring in accordance with the wiring rules.
- Do not use means to accelerate the defrosting process or to clean, other than those recommended by the manufacturer
- The appliance shall be stored in a room without continuously operating ignition sources (for example: open flames, an operating gas appliance or an operating electric heater.)
- Do not pierce or burn
- Appliance shall be installed, operated and stored in a room with a floor area larger than 30 m²
Be aware that refrigerants may not contain an odour.
The installation of pipe-work shall be kept to a minimum 30 m²
Spaces where refrigerant pipes shall be compliance with national gas regulations.
Servicing shall be performed only as recommended by the manufacturer.
The appliance shall be stored in a well-ventilated area where the room size corresponds to the room area as specified for operation.
All working procedure that affects safety means shall only be carried by competent persons.
- Transport of equipment containing flammable refrigerants
Compliance with the transport regulations
Marking of equipment using signs
Compliance with local regulations
Disposal of equipment using flammable refrigerants
Compliance with national regulations
Storage of equipment/appliances
The storage of equipment should be in accordance with the manufacturer's instructions.
Storage of packed (unsold) equipment
Storage package protection should be constructed such that mechanical damage to the equipment inside the package will not cause a leak of the refrigerant charge.
The maximum number of pieces of equipment permitted to be stored together will be determined by local regulations.

1. PREFACE

Caution & Warning

1. The unit can only be repaired by qualified installer centre personnel or an authorized dealer.
For Europe market)
2. This appliance is not intended for use by persons (including children) with reduced physical sensory or mental capabilities, or lack of experience and knowledge, unless they have been given supervision or instruction concerning use of the appliance by a person responsible for their safety. (for Europe market)
Children should be supervised to ensure that they do not play with the appliance.
3. Please make sure that the unit and power connection have good earthing, otherwise may cause electrical shock.
4. If the supply cord is damaged, it must be replaced by the manufacturer or our service agent or similarly qualified person in order to avoid a hazard.
5. Directive 2002/96/EC (WEEE):
The symbol depicting a crossed-out waste bin that is underneath the appliance indicates that this product, at the end of its useful life, must be handled separately from domestic waste, must be taken to a recycling centre for electric and electronic devices or handed back to the dealer when purchasing an equivalent appliance.
6. Directive 2002/95/EC (RoHs): This product is compliant with directive 2002/95/EC (RoHs) concerning restrictions for the use of harmful substances in electric and electronic devices.
7. The unit CANNOT be installed near the flammable gas. Once there is any leakage of the gas, fire can be occur.
8. Make sure that there is circuit breaker for the unit, lack of circuit breaker can lead to electrical shock or fire.
9. The heat pump located inside the unit is equipped with an over-load protection system. It does not allow for the unit to start for at least 3 minutes from a previous stoppage.
10. The unit can only be repaired by the qualified personnel of an installer center or an authorized dealer. (for North America market)
11. Installation must be performed in accordance with the NEC/CEC by authorized person only. (for North America market)
12. USE SUPPLY WIRES SUITABLE FOR 75°C.
13. Caution: Single wall heat exchanger, not suitable for potable water connection.

2.SPECIFICATIONS

2.1 Performance data of Swimming Pool Heat Pump Unit

*** REFRIGERANT : R32

UNIT		Prime 7
Heating capacity (27/24.3℃)	kW	1.4~7.1
	Btu/h	4760-24140
Heating Power Input	kW	0.087~1.09
COP		16~6.5
Heating capacity (15/12℃)	kW	1.1-5.5
	Btu/h	3740-18700
Heating Power Input	kW	0.157~1.22
COP		7~4.5
Power Supply		220-240V~/50Hz
Compressor Quantity		1
Compressor		rotary
Fan Number		1
Fan Power Input	W	40
Fan Rotate Speed	RPM	400-700
Fan Direction		horizontal
Noise	dB(A)	36-45
Water Connection	mm	50
Water Flow Volume	m ³ /h	2.4
Water Pressure Drop(max)	kPa	2.0
Unit Net Dimensions(L/W/H)	mm	See the drawing of the units
Unit Ship Dimensions(L/W/H)	mm	See package label
Net Weight	kg	See nameplate
Shipping Weight	kg	See package label

Heating: Outdoor air temp: 27℃/24.3℃, Inlet water temp:26℃

Outdoor air temp: 15℃/12℃, Inlet water temp:26℃

Operating range:

Ambient temperature:-7—43℃

Water temperature:9-40℃

2.SPECIFICATIONS

2.1 Performance data of Swimming Pool Heat Pump Unit

*** REFRIGERANT : R32

UNIT		Prime 10	Prime 13
Heating capacity (27/24.3℃)	kW	1.9~9.5	2.4~13
	Btu/h	7460-32300	8160-44200
Heating Power Input	kW	0.118~1.39	0.145~1.96
COP		16.1~6.8	16.5~6.6
Heating capacity (15/12℃)	kW	1.4~7.0	1.6~9.1
	Btu/h	4760-23800	5440-30940
Heating Power Input	kW	0.205~1.48	0.238~1.89
COP		6.8~4.7	6.7~4.8
Power Supply		220-240V~/50Hz	220-240V~/50Hz
Compressor Quantity		1	1
Compressor		rotary	rotary
Fan Number		1	1
Fan Power Input	W	40	40
Fan Rotate Speed	RPM	400-750	400-800
Fan Direction		horizontal	horizontal
Noise	dB(A)	36-46	37-47
Water Connection	mm	50	50
Water Flow Volume	m ³ /h	3.2	4.1
Water Pressure Drop(max)	kPa	3.0	4.0
Unit Net Dimensions(L/W/H)	mm	See the drawing of the units	
Unit Ship Dimensions(L/W/H)	mm	See package label	
Net Weight	kg	see nameplate	
Shipping Weight	kg	see package label	

Heating: Outdoor air temp: 27℃/24.3℃, Inlet water temp:26℃

Outdoor air temp: 15℃/12℃, Inlet water temp:26℃

Operating range:

Ambient temperature:-7—43℃

Water temperature:9-40℃

2.SPECIFICATIONS

2.1 Performance data of Swimming Pool Heat Pump Unit

*** REFRIGERANT : R32

UNIT		Prime 18	Prime 20
Heating capacity (27/24.3 ℃)	kW	2.5~17.8	3.5~20
	Btu/h	8500-60520	11900-68000
Heating Power Input	kW	0.151~2.78	0.214~3.07
COP		16.5~6.4	16.3~6.5
Heating capacity (15/12 ℃)	kW	2.3~12.8	2.5~14.7
	Btu/h	7820-43520	8500-49980
Heating Power Input	kW	0.353~2.66	0.357~3.19
COP		6.5~4.8	7~4.6
Power Supply		220-240V~/50Hz	220-240V~/50Hz
Compressor Quantity		1	1
Compressor		rotary	rotary
Fan Number		1	1
Fan Power Input	W	75	75
Fan Rotate Speed	RPM	400-750	500-750
Fan Direction		horizontal	horizontal
Noise	dB(A)	40-50	41-51
Water Connection	mm	50	50
Water Flow Volume	m³/h	5.2	5.6
Water Pressure Drop(max)	kPa	5.0	6.0
Unit Net Dimensions(L/W/H)	mm	See the drawing of the units	
Unit Ship Dimensions(L/W/H)	mm	See package label	
Net Weight	kg	See nameplate	
Shipping Weight	kg	See package label	

Heating: Outdoor air temp: 27℃/24.3℃ , Inlet water temp:26℃

Outdoor air temp: 15℃ /12℃ , Inlet water temp:26℃

Operating range:

Ambient temperature:-7—43℃

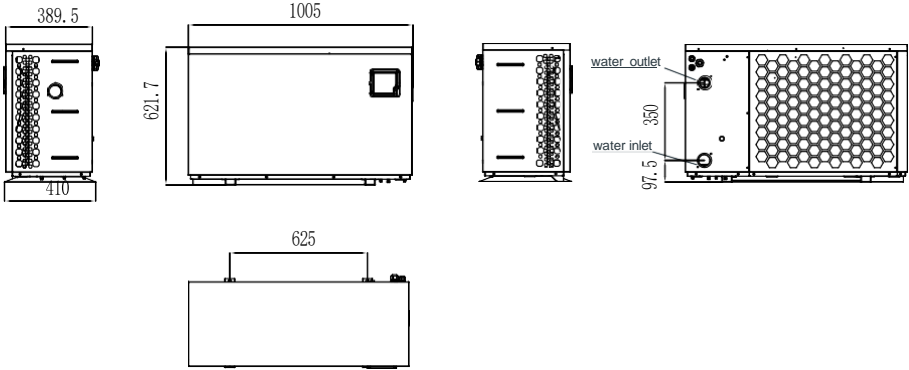
Water temperature:9-40℃

2.SPECIFICATIONS

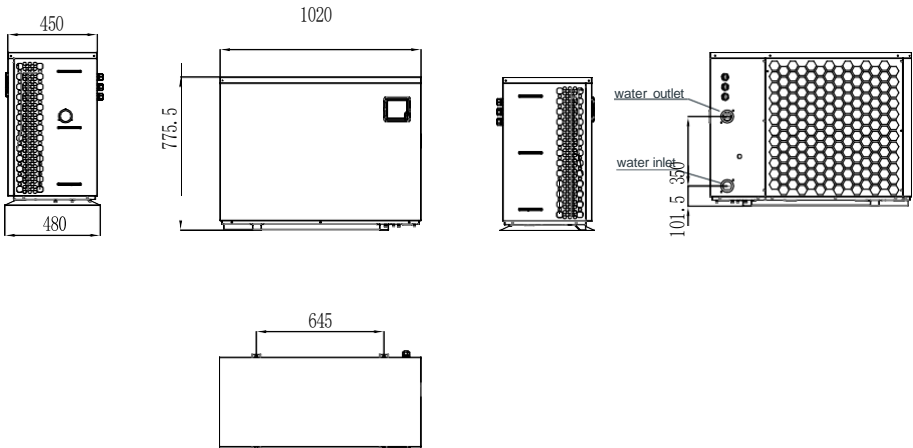
2.2 The dimensions for Swimming Pool Heat Pump Unit

Model: Prime 7/Prime 10/ Prime 13

unit mm



Model: Prime 18

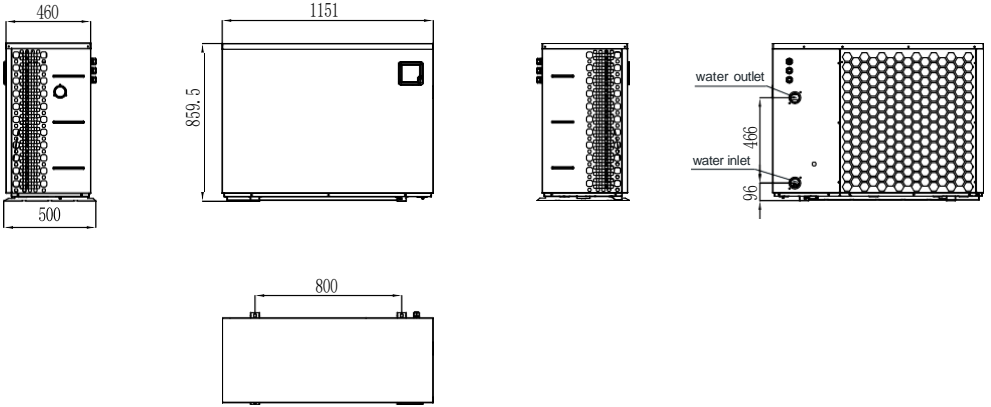


2.SPECIFICATIONS

2.2 The dimensions for Swimming Pool Heat Pump Unit

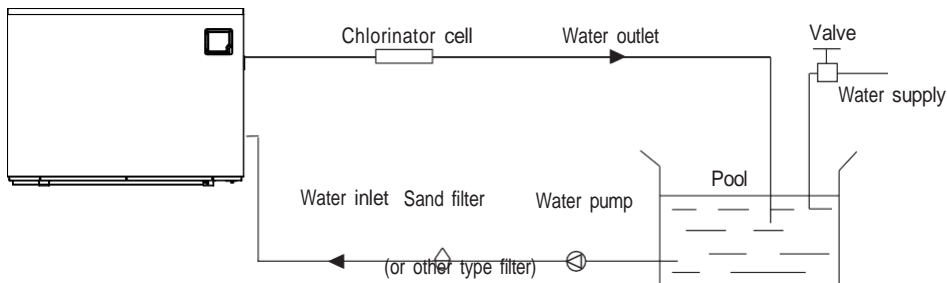
Model: Prime 20

unit: mm



3.INSTALLATION AND CONNECTION

3.1 Installation illustration



Installation items:

The factory only provides the main unit and the water unit; the other items in the illustration are necessary spare parts for the water system ,that provided by users or the installer.

Attention:

Please follow these steps when using for the first time

1. Open valve and charge water.
2. Make sure that the pump and the water-in pipe have been filled with water.
3. Close the valve and start the unit.

ATTN: It is necessary that the water-in pipe is higher than the pool surface.

3.INSTALLATION AND CONNECTION

3.2 Swimming Pool Heat Pumps Location

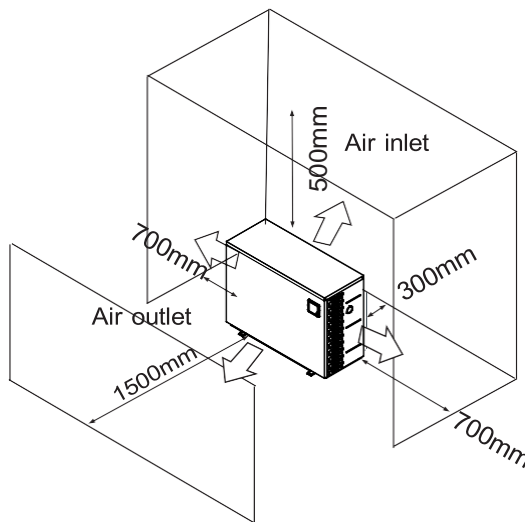
The unit will perform well in any outdoor location provided that the following three factors are presented:

1. Fresh Air
2. Electricity
3. Pool filter piping

The unit may be installed virtually anywhere outdoors. For indoor pools please consult the supplier. Unlike a gas heater, it has no draft or pilot light problem in a windy area.

DO NOT place the unit in an enclosed area with a limited air volume, where the units discharge air will be re-circulated.

DO NOT place the unit to shrubs which can block air inlet. These locations deny the unit of a continuous source of fresh air which reduces its efficiency and may prevent adequate heat delivery.



3.3 How Close To Your Pool?

Normally, the pool heat pump is installed within 7.5 meters of the pool. The longer the distance from the pool, the greater the heat loss from the piping. For the most part, the piping is buried. Therefore, the heat loss is minimal for runs of up to 15 meters (15 meters to and from the pump = 30 meters total), unless the ground is wet or the water table is high. A very rough estimate of heat loss per 30 meters is 0.6 kW-hour, (2000 BTU) for every 5 °C difference in temperature between the pool water and the ground surrounding the pipe, which translates to about 3% to 5% increase in run time.

3.INSTALLATION AND CONNECTION

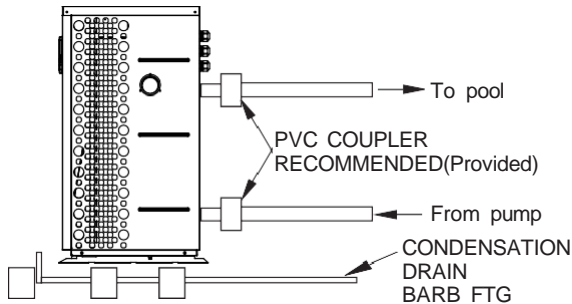
3.4 Swimming Pool Heat Pumps Plumbing

The Swimming Pool Heat Pumps exclusive rated flow titanium heat exchanger requires no special plumbing arrangements except bypass(please set the flow rate according to the nameplate). The water pressure drop is less than 10kPa at max. Flow rate. Since there is no residual heat or flame Temperatures, The unit does not need copper heat sink piping. PVC pipe can be run straight into the unit.

Location: Connect the unit in the pool pump discharge (return) line downstream of all filter and pool pumps, and upstream of any chlorinators, ozonators or chemical pumps.

Standard model have slip glue fittings which accept 32mm or 50 mm PVC pipe for connection to the pool or spa filtration piping. By using a 50 NB to 40NB you can plumb 40NB

Give serious consideration to adding a quick coupler fitting at the unit inlet and outlet to allow easy draining of unit for winterizing and to provide easier access should servicing be required.



Condensation: Since the Heat pump cools down the air about 4 -5°C, water may condense on the fins of the horseshoe shaped evaporator. If the relative humidity is very high, this could be as much as several liters an hour. The water will run down the fins into the base pan and drain out through the barbed plastic condensation drain fitting on the side of the base pan. This fitting is designed to accept 20mm clear vinyl tubing which can be pushed on by hand and run to a suitable drain. It is easy to mistake the condensation for a water leak inside the unit.

NB: A quick way to verify that the water is condensation is to shut off the unit and keep the pool pump running. If the water stops running out of the base pan, it is condensation. AN EVEN QUICKER WAY IS TO TEST THE DRAIN WATER FOR CHLORINE - if there is no chlorine present, then it's condensation.

3.INSTALLATION AND CONNECTION

3.5 Swimming Pool Heat Pumps Electrical Wiring

NOTE: Although the unit heat exchanger is electrically isolated from the rest of the unit, it simply prevents the flow of electricity to or from the pool water. Grounding the unit is still required to protect you against short circuits inside the unit. Bonding is also required.

The unit has a separate molded-in junction box with a standard electrical conduit nipple already in place. Just remove the screws and the front panel, feed your supply lines in through the conduit nipple and wire-nut the electric supply wires to the three connections already in the junction box (four connections if three phase). To complete electrical hookup, connect Heat Pump by electrical conduit, UF cable or other suitable means as specified (as permitted by local electrical authorities) to a dedicated AC power supply branch circuit equipped with the proper circuit breaker, disconnect or time delay fuse protection.

Disconnect - A disconnect means (circuit breaker , fused or un-fused switch) should be located within sight of and readily accessible from the unit, This is common practice on commercial and residential air conditioners and heat pumps. It prevents remotely-energizing unattended equipment and permits turning off power at the unit while the unit is being serviced.

3.6 Initial start-up of the Unit

NOTE- In order for the unit to heat the pool or spa, the filter pump must be running to circulate water through the heat exchanger.

Start up Procedure - After installation is completed, you should follow these steps:

1. Turn on your filter pump. Check for water leaks and verify flow to and from the pool.
2. Turn on the electrical power supply to the unit, then press the key ON/OFF of wire controller, It should start in several seconds.
3. After running a few minutes make sure the air leaving the top(side) of the unit is cooler(Between 5-10 °C)
4. With the unit operating turn the filter pump off. The unit should also turn off automatically,
5. Allow the unit and pool pump to run 24 hours per day until desired pool water temperature is reached. When the water-in temperature reaches this setting, the unit will slow down for a period of time, if the temperature is maintained for 45 minutes the unit will turn off. The unit will now automatically restart (as long as your pool pump is running)when the pool temperature drops more than 0.2 below set temperature.

Time Delay- The unit is equipped with a 3 minute built-in solid state restart delay included to protect control circuit components and to eliminate restart cycling and contactor chatter. This time delay will automatically restart the unit approximately 3 minutes after each control circuit interruption. Even a brief power interruption will activate the solid state 3 minute restart delay and prevent the unit from starting until the 5 minute countdown is completed.

4. Controlling and Operation

4.1 General presentation

The heat pump is equipped with a digital control panel with a touch screen, electronically connected and pre-set at the factory in heating mode.



Legend

1	PV mode(Sleep/Eco/Power Save/Temp+/Normal)	13	Water input temperature
2	Compressor's ON indicator	14	System time
3	Fan	15	Operating mode selection
4	Timer	16	Adjust setpoint
5	Current mode(Auto/Cooling/Heating/Defrost)	17	Setting silence mode timer
6	Alarm	18	Activate silent mode
7	Lock screen	19	Set On/Off timers
8	Water output temperature	20	Access advanced settings
9	On/Off/Back	21	Access list of faults
10	Main screen	22	Set data and time
11	Setpoint temperature	23	Confirm
12	PV mode target temperature	24	Back (changes not confirmed)

4. Controlling and Operation

OFF mode

When the heat pump is idle (in standby mode), OFF is displayed as shown on the screen.

The black screen indicates that the heat pump is idle; settings can be adjusted in this mode.

ON mode

When the heat pump is running or priming (setpoint reached), the screen turns blue.




To switch from OFF to ON mode and vice versa, press the  button for 0.5s.

4. Controlling and Operation

4.2 Time settings

The date and time can be set either in ON or in OFF mode.



- Press 1 times on  to return to the main screen.

4. Controlling and Operation

4.3 Setting the On/Off timers

The timing switch function means that the heat pump can be turned on at a certain time period and turned off at a certain time period. Therefore, customers can set the on-time and off-time of the heat pump to adjust the timing switch function of the heat pump.


It is possible to set two start timer and two stop timer. The setting interval is "10 minutes".



4. Controlling and Operation



Blue highlighting = Activated
Grey = Deactivated

- Press 2 times on  to return to the main screen.

4. Controlling and Operation

4.4 PV Ready function

The PV Ready icon is displayed on the setting interface. Click to enter the PV control interface. Wiring diagram, description of mode and parameter setting interface can be selected.

If the PV Ready function is not available, the PV Ready icon is not visible.




 Blue highlighting = Activated
Grey = Deactivated

4. Controlling and Operation

4.4.1 Single Contact PV control (EM02=1)




- Press 2 times on  to return to the main screen.

4. Controlling and Operation

4.4.2 Dual Contact PV control (EM02=2)



- Press 2 times on  to return to the main screen.

4. Controlling and Operation


4.5 Spot time

Spot time control function means that the heat pump in a certain period of time to set different target temperature. Therefore, customers can set the parameters to adjust the spot time temperature control function of the heat pump.

A total of 6 timer switch time periods can be set, which can be selected by turning the page.



 Blue highlighting = Activated
Grey = Deactivated


 The PV ready and Spot time can't be turned on at the same time.

4. Controlling and Operation

4.6 Adjust setpoint


The setpoint can be changed either in ON or in OFF mode with an accuracy of 0.5°C.



- Press 1 times on  to return to the main screen.

4. Controlling and Operation




- Press 1 times on  to return to the main screen.

4. Controlling and Operation

4.7 Mode selection



- Press 1 times on  to return to the main screen.

4. Controlling and Operation

4.8 Locking and unlocking the touch screen

The screen can be locked or unlocked either in ON or in OFF mode.



Lock activated



Lock deactivated

4. Controlling and Operation

4.9 Silent function settings

Silent mode means that the heat pump is in economic and silent mode. When the energy demand is low, only maintain the temperature of the swimming pool or for the silence of the unit

This function can be Activated/Deactivated manually or using a Timer.

Activation/Deactivation




Silent mode deactivated



Silent mode activated



- Press 1 times on  to return to the main screen.


4. Controlling and Operation

Adjusting the Silent mode Timer



4. Controlling and Operation




- Press 2 times on  to return to the main screen.



The setting step is "hour to hour".
Once the Timer is activated, it is active 7 days a week.

4. Controlling and Operation


4.10 Troubleshooting guide



 Certain operations must be carried out by an authorized technician.

If a fault occurs on the heat pump  appears in the top left-hand corner of the screen.

Refer to following table.



 When the problem is resolved, the error is automatically acknowledged and the triangle disappears.

- To delete the error list, press on  .
- Press 2 times on  to return to the main screen.

4. Controlling and Operation

4.11 Parameter list and breakdown table

4.11.1 Electronic control fault table

Can be judged according to the remote controller failure code and troubleshooting.

Protect/fault	Fault display	Reason	Elimination methods
Inlet Temp. Sensor Fault	P01	The temp. sensor is broken or short circuit	Check or change the temp. sensor
Outlet Temp. Sensor Fault	P02	The temp. sensor is broken or short circuit	Check or change the temp. sensor
Ambient Temp. Sensor Fault	P04	The temp. sensor is broken or short circuit	Check or change the temp. sensor
Coil 1 Temp. Sensor Fault	P05	The temp. sensor is broken or short circuit	Check or change the temp. sensor
Coil 2 Temp. Sensor Fault	P15	The temp. sensor is broken or short circuit	Check or change the temp. sensor
Suction Temp. Sensor Fault	P07	The temp. sensor is broken or short circuit	Check or change the temp. sensor
Discharge Temp. Sensor Fault	P081	The temp. sensor is broken or short circuit	Check or change the temp. sensor
Exhaust Air over Temp Prot.	P082	The compressor is overload	Check whether the system of the compressor running normally
Antifreeze Temp. Sensor Fault	P09	Antifreeze temp. sensor is broken or short circuit	Check or change the temp. sensor
Pressure Sensor Fault	PP	The pressure sensor is broken	Check or change the pressure sensor or pressure
High Pressure Prot.	E01	The high-pressure switch is broken	Check the pressure switch and cold circuit
Low Pressure Prot.	E02	The low-pressure switch is broken	Check the pressure switch and cold circuit
Flow Switch Prot.	E03	No water/little water in water system	Check the pipe water flow and water pump
Waterway Anti-freezing Prot.	E05	Water temp. or ambient is too low	Check the water temp. and ambient temp.
Inlet and outlet temp. too big	E06	Water flow is not enough and low differential pressure	Check the pipe water flow and whether water system is jammed or not
Anti-freezing Prot.	E07	Water flow is not enough	Check the pipe water flow and whether water system is jammed or not
Primary Anti-freezing Prot.	E19	The ambient temp. is low	Check the ambient temp. sensor
Secondary Anti-freezing Prot.	E29	The ambient temp. is low	Check the ambient temp. sensor
Comp. Overcurrent Prot.	E051	The compressor is overload	Check whether the system of the compressor running normally
Communication Fault	E08	Communication failure between wire controller and mainboard	Check the wire connection between remote wire controller and main board
Communication Fault (speed control module)	E081	Speed control module and main board communication fail	Check the communication connection
Low AT Protection	TP	Ambient temp. is too low	Check the ambient temp. sensor
EC fan feedback Fault	F051	There is something wrong with fan motor and fan motor stops running	Check whether fan motor is broken or locked or not
Fan Motor1 Fault	F031	1. Motor is in locked-rotor state 2. The wire connection between DC-fan motor module and fan motor is in bad contact	1. Change a new fan motor 2. Check the wire connection and make sure they are in good contact

4. Controlling and Operation

Fan Motor2 Fault	F032	1. Motor is in locked-rotor state 2. The wire connection between DC-fan motor module and fan motor is in bad contact	1. Change a new fan motor 2. Check the wire connection and make sure they are in good contact
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Frequency conversion board fault table:

Protection/fault	Fault display	Reason	Elimination methods
Drv1 MOP alarm	F01	MOP drive alarm	Recovery after the 150s
Inverter offline	F02	Frequency conversion board and mainboard communication failure	Check the communication connection
IPM protection	F03	IPM modular protection	Recovery after the 150s
Comp. Driver Failure	F04	Lack of phase, step or drive hardware damage	Check the measuring voltage , check frequency conversion board hardware
DC Fan Fault	F05	Motor current feedback open circuit or short circuit	Check whether current return wires connected motor
IPM Overcurrent	F06	IPM Input current is large	Check and adjust the current measurement
Inv. DC Overvoltage	F07	DC bus voltage>Dc bus over-voltage protection value	Check the input voltage measurement
Inv. DC Less voltage	F08	DC bus voltage<Dc bus over-voltage protection value	Check the input voltage measurement
Inv. Input Less volt.	F09	The input voltage is low, causing the input current is high	Check the input voltage measurement
Inv. Input Overvolt.	F10	The input voltage is too high, more than outage protection current RMS	Check the input voltage measurement
Inv. Sampling Volt.	F11	The input voltage sampling fault	Check and adjust the current measurement
Comm. Err DSP-PFC	F12	DSP and PFC connect fault	Check the communication connection
Input Over Cur.	F26	The equipment load is too large	Check whether the unit is overloaded
PFC fault	F27	The PFC circuit protection	Check the PFC switch tube short circuit or not
IPM Overheating	F15	The IPM module is overheat	Check and adjust the current measurement
Weak Magnetic Warn	F16	Compressor magnetic force is not enough	Restart the unit after multiple power failures, if the fault still exists, replace the compressor
Inv. Input Out Phase	F17	The input voltage lost phase	Check and measure the voltage adjustment
IPM Sampling Cur.	F18	IPM sampling electricity is fault	Check and adjust the current measurement
Inv. Temp. Probe Fail	F19	The temp. sensor is broken or short circuit	Check or change the temp. sensor
Inverter Overheating	F20	The transducer is overheat	Check and adjust the current measurement
Inv. Overheating Warn	F22	Transducer temperature is too high	Check and adjust the current measurement
Comp. Over Cur. Warn	F23	Compressor electricity is large	The compressor over-current protection
Input Over Cur. Warn	F24	Input current is too large	Check and adjust the current measurement
EEPROM Error Warn	F25	MCU error	Check whether the chip is damaged, replace the chip
V15V over/undervoltage fault	F28	The V15V is overload or undervoltage	Check the V15V input voltage in range 13.5v~16.5v or not

4. Controlling and Operation

4.11.2 Parameter list

Meaning	Default	Remarks
Refrigeration target temperature set point	27°C	Adjustable
Heating the target temperature set point	27°C	Adjustable
Automatic target temperature set point	27°C	Adjustable

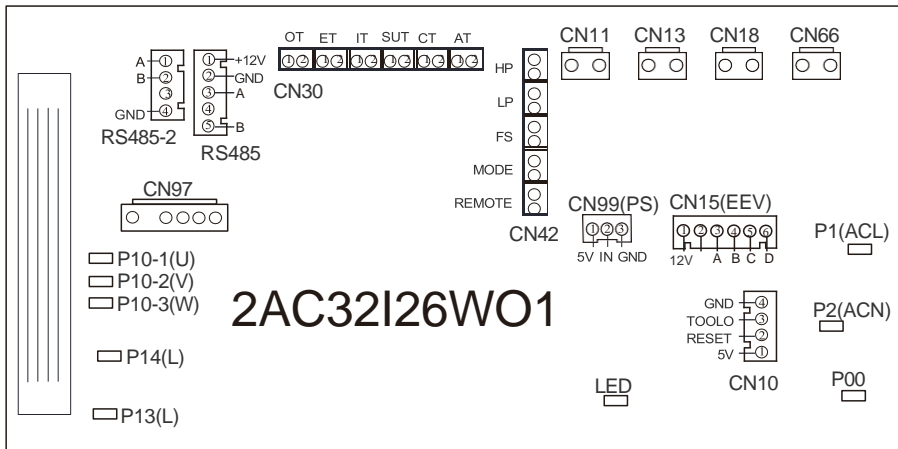
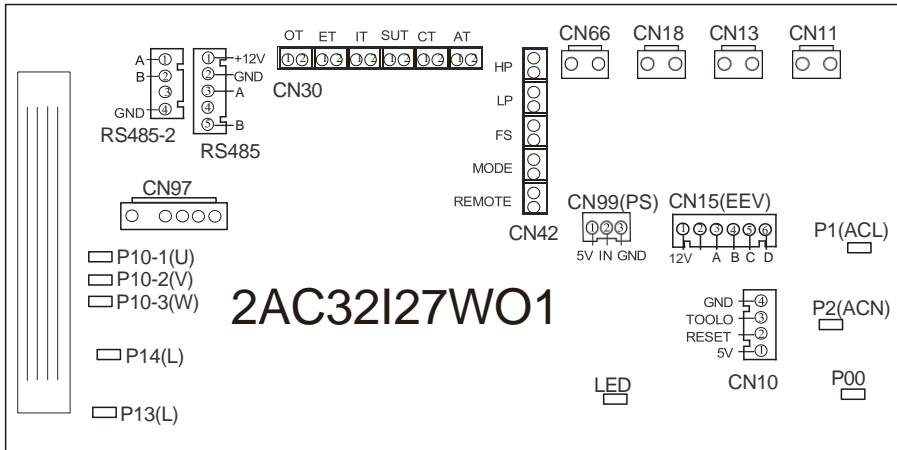
4.12 Interface drawing

4.12.1 Wire control interface diagram and definition

V	Sign	Meaning
A	V	12V(power+)
B	A	485A
G	B	485B
	G	GND (power-)

4. Controlling and Operation

4.12.2 Controller interface diagram and definition



4. Controlling and Operation

Main board of the input and output interface instructions below

Number	Sign	Meaning
01	P10-1/2/3(U/V/W)	Compressor
02	P13(L)	Resistance
03	P14(L)	Resistance
04	CN97	DC motor
05	RS485-2	The port for centralized control
06	RS485	Color line controller communication/WIFI
07	OT	Water output temperature
08	ET	System exhaust temperature
09	IT	Water input temperature
10	SUT	System suction temperature
11	CT	System fan coil temperature
12	AT	Ambient temperature
13	HP	System high pressure
14	LP	System low pressure
15	FS	Water flow switch
16	MODE	Mode switch/SW2
17	REMOTE	Emergency switch/SW1
18	CN66	Compressor signal
19	CN18	Water pump
20	CN13	Chassis heating belt
21	CN11	4-way valve
22	CN99	Low pressure sensor
23	CN15	Electronic expansion valve
24	P1 P2	Live wire Neutral wire
25	CN10	Program port

5. MAINTENANCE AND INSPECTION

- Check the water supply device and the release often. You should avoid the condition of no water or air entering into system, as this will influence unit's performance and reliability. You should clear the pool/spa filter regularly to avoid damage to the unit as a result of the dirty of clogged filter.
- The area around the unit should be dry, clean and well ventilated. Clean the side heating exchanger regularly to maintain good heat exchange as conserve energy .
- The operation pressure of the refrigerant system should only be serviced by a certified technician .
- Check the power supply and cable connection often. Should the unit begin to operate abnormally, switch it off and contact the qualified technician.
- Discharge all water in the water pump and water system ,so that freezing of the water in the pump or water system does not occur. You should discharge the water at the bottom of water pump if the unit will not be used for an extended period of time. You should check the unit thoroughly and fill the system with water fully before using it for the first time after a prolonged period of no usage.
- Checks to the area
Prior to beginning work on systems containing flammable refrigerants, safety checks are necessary to ensure that the risk of ignition is minimized. For repair to the refrigerating system, the following precautions shall be complied with prior to conducting work on the system.
- Work procedure
Work shall be undertaken under a controlled procedure so as to minimize the risk of a flammable gas or vapor being present while the work is being performed.
- Work procedure
Work shall be undertaken under a controlled procedure so as to minimize the risk of a flammable gas or vapor being present while the work is being performed.
- General work area
All maintenance staff and others working in the local area shall be instructed on the nature of work being carried out. Work in confined spaces shall be avoided. The area around the workspace shall be sectioned off. Ensure that the conditions within the area have been made safe by control of flammable material.
- General work area
All maintenance staff and others working in the local area shall be instructed on the nature of work being carried out. Work in confined spaces shall be avoided. The area around the workspace shall be sectioned off. Ensure that the conditions within the area have been made safe by control of flammable material.
- Checking for presence of refrigerant
The area shall be checked with an appropriate refrigerant detector prior to and during work, to ensure the technician is aware of potentially flammable atmospheres. Ensure that the leak detection equipment being used is suitable for use with flammable refrigerants, i.e. non-sparking, adequately sealed or intrinsically safe.
- Presence of fire extinguisher
If any hot work is to be conducted on the refrigeration equipment or any associated parts, appropriate fire extinguishing equipment shall be available to hand. Have a dry powder or CO2 fire extinguisher adjacent to the charging area.

5. MAINTENANCE AND INSPECTION

● No ignition sources

No person carrying out work in relation to a refrigeration system which involves exposing any pipe work that contains or has contained flammable refrigerant shall use any sources of ignition in such a manner that it may lead to the risk of fire or explosion. All possible ignition sources, including cigarette smoking, should be kept sufficiently far away from the site of installation, repairing, removing and disposal, during which flammable refrigerant can possibly be released to the surrounding space. Prior to work taking place, the area around the equipment is to be surveyed to make sure that there are no flammable hazards or ignition risks. “No Smoking” signs shall be displayed.

● Ventilated area

Ensure that the area is in the open or that it is adequately ventilated before breaking into the system or conducting any hot work. A degree of ventilation shall continue during the period that the work is carried out. The ventilation should safely disperse any released refrigerant and preferably expel it externally into the atmosphere. prolonged period of no usage.

● Checks to the area

Prior to beginning work on systems containing flammable refrigerants, safety checks are necessary to ensure that the risk of ignition is minimised. For repair to the refrigerating system, the following precautions shall be complied with prior to conducting work on the system. prolonged period of no usage.

● Checks to the refrigeration equipment

Where electrical components are being changed, they shall be fit for the purpose and to the correct specification. At all times the manufacturer's maintenance and service guidelines shall be followed. If in doubt consult the manufacturer's technical department for assistance.

The following checks shall be applied to installations using flammable refrigerants:

The charge size is in accordance with the room size within which the refrigerant containing parts are installed;

The ventilation machinery and outlets are operating adequately and are not obstructed; If an indirect refrigerating circuit is being used, the secondary circuit shall be checked for the presence of refrigerant;

Marking to the equipment continues to be visible and legible. Markings and signs that are illegible shall be corrected;

Refrigeration pipe or components are installed in a position where they are unlikely to be exposed to any substance which may corrode refrigerant containing components, unless the components are constructed of materials which are inherently resistant to being corroded or are suitably protected against being so corroded.

● Checks to electrical devices

Repair and maintenance to electrical components shall include initial safety checks and component inspection procedures. If a fault exists that could compromise safety, then no electrical supply shall be connected to the circuit until it is satisfactorily dealt with. If the fault cannot be corrected immediately but it is necessary to continue operation, an adequate temporary solution shall be used. This shall be reported to the owner of the equipment so all parties are advised.

Initial safety checks shall include:

. That capacitors are discharged: this shall be done in a safe manner to avoid possibility of sparking;

. That there no live electrical components and wiring are exposed while charging, recovering or purging the system;

. That there is continuity of earth bonding.

5. MAINTENANCE AND INSPECTION

● Repairs to sealed components

1) During repairs to sealed components, all electrical supplies shall be disconnected from the equipment being worked upon prior to any removal of sealed covers, etc. If it is absolutely necessary to have an electrical supply to equipment during servicing, then a permanently operating form of leak detection shall be located at the most critical point to warn of a potentially hazardous situation.

2) Particular attention shall be paid to the following to ensure that by working on electrical components, the casing is not altered in such a way that the level of protection is affected. This shall include damage to cables, excessive number of connections, terminals not made to original specification, damage to seals, incorrect fitting of glands, etc.

Ensure that apparatus is mounted securely.

Ensure that seals or sealing materials have not degraded such that they no longer serve the purpose of preventing the ingress of flammable atmospheres. Replacement parts shall be in accordance with the manufacturer's specifications.

NOTE: The use of silicon sealant may inhibit the effectiveness of some types of leak detection equipment. Intrinsically safe components do not have to be isolated prior to

● Repair to intrinsically safe components

Do not apply any permanent inductive or capacitance loads to the circuit without ensuring that this will not exceed the permissible voltage and current permitted for the equipment in use.

Intrinsically safe components are the only types that can be worked on while live in the presence of a flammable atmosphere. The test apparatus shall be at the correct rating.

Replace components only with parts specified by the manufacturer. Other parts may result in the ignition of refrigerant in the atmosphere from a leak.

● Cabling

Check that cabling will not be subject to wear, corrosion, excessive pressure, vibration, sharp edges or any other adverse environmental effects. The check shall also take into account the effects of aging or continual vibration from sources such as compressors or fans.

● Detection of flammable refrigerants

Under no circumstances shall potential sources of ignition be used in the searching for or detection of refrigerant leaks. A halide torch (or any other detector using a naked flame) shall not be used.

● Leak detection methods

The following leak detection methods are deemed acceptable for systems containing flammable refrigerants.

Electronic leak detectors shall be used to detect flammable refrigerants, but the sensitivity may not be adequate, or may need re-calibration. (Detection equipment shall be calibrated in a refrigerant-free area.) Ensure that the detector is not a potential source of ignition and is suitable for the refrigerant used. Leak detection equipment shall be set at a percentage of the LFL of the refrigerant and shall be calibrated to the refrigerant employed and the appropriate percentage of gas (25 % maximum) is confirmed.

Leak detection fluids are suitable for use with most refrigerants but the use of detergents containing chlorine shall be avoided as the chlorine may react with the refrigerant and corrode the copper pipe-work.

If a leak is suspected, all naked flames shall be removed/ extinguished.

If a leakage of refrigerant is found which requires brazing, all of the refrigerant shall be recovered from the system, or isolated (by means of shut off valves) in a part of the system remote from the leak. Oxygen free nitrogen (OFN) shall then be purged through the system both before and during the brazing process.

5. MAINTENANCE AND INSPECTION

● Removal and evacuation

When breaking into the refrigerant circuit to make repairs or for any other purpose conventional procedures shall be used. However, it is important that best practice is followed since flammability is a consideration. The following procedure shall be adhered to:

- . Remove refrigerant;
- . Purge the circuit with inert gas;
- . Evacuate;
- . Purge again with inert gas;
- . Open the circuit by cutting or brazing.

The refrigerant charge shall be recovered into the correct recovery cylinders. The system shall be "flushed" with OFN to render the unit safe. This process may need to be repeated several times. Compressed air or oxygen shall not be used for this task.

Flushing shall be achieved by breaking the vacuum in the system with OFN and continuing to fill until the working pressure is achieved, then venting to atmosphere, and finally pulling down to a vacuum. This process shall be repeated until no refrigerant is within the system. When the final OFN charge is used, the system shall be vented down to atmospheric pressure to enable work to take place. This operation is absolutely vital if brazing operations on the pipe-work are to take place.

Ensure that the outlet for the vacuum pump is not close to any ignition sources and there is ventilation available. working on them.

● Labelling

Equipment shall be labelled stating that it has been de-commissioned and emptied of refrigerant. The label shall be dated and signed. Ensure that there are labels on the equipment stating the equipment contains flammable refrigerant.

● Recovery

When removing refrigerant from a system, either for servicing or decommissioning, it is recommended good practice that all refrigerants are removed safely.

When transferring refrigerant into cylinders, ensure that only appropriate refrigerant recovery cylinders are employed. Ensure that the correct number of cylinders for holding the total system charge is available. All cylinders to be used are designated for the recovered refrigerant and labelled for that refrigerant (i.e. special cylinders for the recovery of refrigerant). Cylinders shall be complete with pressure relief valve and associated shut-off valves in good working order. Empty recovery cylinders are evacuated and, if possible, cooled before recovery occurs.

The recovery equipment shall be in good working order with a set of instructions concerning the equipment that is at hand and shall be suitable for the recovery of flammable refrigerants. In addition, a set of calibrated weighing scales shall be available and in good working order. Hoses shall be complete with leak-free disconnect couplings and in good condition. Before using the recovery machine, check that it is in satisfactory working order, has been properly maintained and that any associated electrical components are sealed to prevent ignition in the event of a refrigerant release. Consult manufacturer if in doubt.

The recovered refrigerant shall be returned to the refrigerant supplier in the correct recovery cylinder, and the relevant Waste Transfer Note arranged. Do not mix refrigerants in recovery units and especially not in cylinders.

If compressors or compressor oils are to be removed, ensure that they have been evacuated to an acceptable level to make certain that flammable refrigerant does not remain within the lubricant. The evacuation process shall be carried out prior to returning the compressor to the suppliers. Only electric heating to the compressor body shall be employed to accelerate this process. When oil is drained from a system, it shall be carried out safely.

5. MAINTENANCE AND INSPECTION

Decommissioning

Before carrying out this procedure, it is essential that the technician is completely familiar with the equipment and all its detail. It is recommended good practice that all refrigerants are recovered safely. Prior to the task being carried out, an oil and refrigerant sample shall be taken in case analysis is required prior to re-use of reclaimed refrigerant. It is essential that electrical power is available before the task is commenced.

- a) Become familiar with the equipment and its operation.
- b) Isolate system electrically.
- c) Before attempting the procedure ensure that:
 - . Mechanical handling equipment is available, if required, for handling refrigerant cylinders;
 - . All personal protective equipment is available and being used correctly;
 - . The recovery process is supervised at all times by a competent person;
 - . Recovery equipment and cylinders conform to the appropriate standards.
- d) Pump down refrigerant system, if possible.
- e) If a vacuum is not possible, make a manifold so that refrigerant can be removed from various parts of the system.
- f) Make sure that cylinder is situated on the scales before recovery takes place.
- g) Start the recovery machine and operate in accordance with manufacturer's instructions.
- h) Do not overfill cylinders. (No more than 80 % volume liquid charge).
- i) Do not exceed the maximum working pressure of the cylinder, even temporarily.
- j) When the cylinders have been filled correctly and the process completed, make sure that the cylinders and the equipment are removed from site promptly and all isolation valves on the equipment are closed off.
- k) Recovered refrigerant shall not be charged into another refrigeration system unless it has been cleaned and checked.

Charging procedures

In addition to conventional charging procedures, the following requirements shall be followed.

- Ensure that contamination of different refrigerants does not occur when using charging equipment. Hoses or lines shall be as short as possible to minimize the amount of refrigerant contained in them.
- Cylinders shall be kept upright.
- Ensure that the refrigeration system is earthed prior to charging the system with refrigerant.
- Label the system when charging is complete (if not already).
- Extreme care shall be taken not to overfill the refrigeration system.

Prior to recharging the system it shall be pressure tested with OFN. The system shall be leak tested on completion of charging but prior to commissioning. A follow up leak test shall be carried out prior to leaving the site.

- The safety wire model is 5*20_5A/250VAC, And must meet the explosion-proof requirements

6.APPENDIX

6.1 Caution & Warning

1. The unit can only be repaired by qualified installer centre personnel or an authorized dealer.
(For Europe market)
2. This appliance is not intended for use by persons (including children) with reduced physical sensory or mental capabilities, or lack of experience and knowledge, unless they have been given supervision or instruction concerning use of the appliance by a person responsible for their safety. (for Europe market)
Children should be supervised to ensure that they do not play with the appliance.
3. Please make sure that the unit and power connection have good earthing, otherwise may cause electrical shock.
4. If the supply cord is damaged, it must be replaced by the manufacturer or our service agent or similarly qualified person in order to avoid a hazard.
5. Directive 2002/96/EC (WEEE):
The symbol depicting a crossed-out waste bin that is underneath the appliance indicates that this product, at the end of its useful life, must be handled separately from domestic waste, must be taken to a recycling centre for electric and electronic devices or handed back to the dealer when purchasing an equivalent appliance.
6. Directive 2002/95/EC (RoHs): This product is compliant with directive 2002/95/EC (RoHs) concerning restrictions for the use of harmful substances in electric and electronic devices.
7. The unit CANNOT be installed near the flammable gas. Once there is any leakage of the gas, fire can be occur.
8. Make sure that there is circuit breaker for the unit, lack of circuit breaker can lead to electrical shock or fire.
9. The heat pump located inside the unit is equipped with an over-load protection system. It does not allow for the unit to start for at least 3 minutes from a previous stoppage.
10. The unit can only be repaired by the qualified personnel of an installer center or an authorized dealer. (for North America market)
11. Installation must be performed in accordance with the NEC/CEC by authorized person only.
(for North America market)
12. USE SUPPLY WIRES SUITABLE FOR 75°C.
13. Caution: Single wall heat exchanger, not suitable for potable water connection.

6.APPENDIX

6.2 Cable specification

(1) Single phase unit

Nameplate maximum current	Phase line	Earth line	MCB	Creepage protector	Signal line
No more than 10A	2×1.5mm ²	1.5mm ²	20A	30mA less than 0.1 sec	n×0.5mm ²
10~16A	2×2.5mm ²	2.5mm ²	32A	30mA less than 0.1 sec	
16~25A	2×4mm ²	4mm ²	40A	30mA less than 0.1 sec	
25~32A	2×6mm ²	6mm ²	40A	30mA less than 0.1 sec	
32~40A	2×10mm ²	10mm ²	63A	30mA less than 0.1 sec	
40~63A	2×16mm ²	16mm ²	80A	30mA less than 0.1 sec	
63~75A	2×25mm ²	25mm ²	100A	30mA less than 0.1 sec	
75~101A	2×25mm ²	25mm ²	125A	30mA less than 0.1 sec	
101~123A	2×35mm ²	35mm ²	160A	30mA less than 0.1 sec	
123~148A	2×50mm ²	50mm ²	225A	30mA less than 0.1 sec	
148~186A	2×70mm ²	70mm ²	250A	30mA less than 0.1 sec	
186~224A	2×95mm ²	95mm ²	280A	30mA less than 0.1 sec	

(2) Three phase unit

Nameplate maximum current	Phase line	Earth line	MCB	Creepage protector	Signal line
No more than 10A	3×1.5mm ²	1.5mm ²	20A	30mA less than 0.1 sec	n×0.5mm ²
10~16A	3×2.5mm ²	2.5mm ²	32A	30mA less than 0.1 sec	
16~25A	3×4mm ²	4mm ²	40A	30mA less than 0.1 sec	
25~32A	3×6mm ²	6mm ²	40A	30mA less than 0.1 sec	
32~40A	3×10mm ²	10mm ²	63A	30mA less than 0.1 sec	
40~63A	3×16mm ²	16mm ²	80A	30mA less than 0.1 sec	
63~75A	3×25mm ²	25mm ²	100A	30mA less than 0.1 sec	
75~101A	3×25mm ²	25mm ²	125A	30mA less than 0.1 sec	
101~123A	3×35mm ²	35mm ²	160A	30mA less than 0.1 sec	
123~148A	3×50mm ²	50mm ²	225A	30mA less than 0.1 sec	
148~186A	3×70mm ²	70mm ²	250A	30mA less than 0.1 sec	
186~224A	3×95mm ²	95mm ²	280A	30mA less than 0.1 sec	

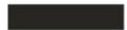
When the unit will be installed at outdoor, please use the cable which can against UV.

6.APPENDIX

6.3 Comparison table of refrigerant saturation temperature

Pressure (MPa)	0	0.3	0.5	0.8	1	1.3	1.5	1.8	2	2.3
Temperature (R410A)(°C)	-51.3	-20	-9	4	11	19	24	31	35	39
Temperature (R32)(°C)	-52.5	-20	-9	3.5	10	18	23	29.5	33.3	38.7
Pressure (MPa)	2.5	2.8	3	3.3	3.5	3.8	4	4.5	5	5.5
Temperature (R410A)(°C)	43	47	51	55	57	61	64	70	74	80
Temperature (R32)(°C)	42	46.5	49.5	53.5	56	60	62	67.5	72.5	77.4

Note: _____



Code: 20200911-0002